

Mission Statement

“To bring together clinicians, managers, commissioners and patient/family representatives to support the provision of high quality care for CHD patients across South Wales and the South West, in line with the requirements of the [NHS England standards](#).”

Aims

1. To facilitate transformation of CHD activity across the network
2. To improve the quality of care and the delivery of CHD standards across the network
3. To support equitable, timely access for patients to minimise delays and improve pathways
4. To deliver a wide ranging and accessible education and training programme to all healthcare professionals involved in the care of CHD patients
5. To disseminate information and communicate with all network stakeholders via a range of channels and network events.



Service Delivery

- Support activity restoration with a focus on collection of performance data, benchmarking, wait lists and overdue follow ups
- Support the L1 delivery of peripheral transition clinics in the South West L3 centres
- Support seamless transfer of patients between L1, 2 and 3 centres with an initial focus on delayed transfers between L1 & 2, communication/info flow from L1, anaesthetic pathway for non-cardiac procedures, transition and transfer of care
- Support implementation of paediatric service level agreement (peripheral clinics)
- Agree network approach to Lost to Follow-Up, baseline and support reduction



Resources

- Support reduction of Do Not Attend Rates
- Improve image sharing across the patient pathway
- Support centres to improve/increase digital storage capacity



Workforce



- Progress network nursing strategy including support for CHD link nurses, CNS' & scope ACHD nurse educator role
- Develop annual audit of training needs to identify gaps and continue to deliver and promote education and training programme for medical, nursing, AHP workforce including study and development days and training modules
- Support physiologist workforce including collaboration between physiologists and AHPs where this improves seamless delivery of care and pathway improvement
- Support L1,2 & 3 centres with recruitment, retention and development of the CHD workforce engaging with relevant bodies including HEE



Quality

- Audit and develop paediatric and adult related guidelines where gaps are identified, scoping best practice nationwide
- Support Clinical Governance Group and M&M, reviewing any TOR's as scheduled
- Identify and promote Quality Improvement projects and support joint audit activity
- Improve process for escalating risks and issues and supporting mitigating actions via the Network Board, regionally and nationally



Transformation & Population Health

- Support the implementation of recommendations from South Wales L3 self assessment against CHD standards
- Support self-assessment process against CHD standards for South West L3 centres
- Identify research lead and update Network Research Strategy
- Develop strategy for palliative care across the Network
- Scope pilot project on antenatal detection rates/fetal pick up
- Increase uptake of psychology service
- Scope areas of focus for health inequalities and conduct HEAT



Collaboration, information & communication

- Develop Network Engagement Strategy to support the involvement of all stakeholders including patients and carers and charities
- Deliver stakeholder communication and activities inc. x2 newsletters, annual report, update and promote website, Futures platform and x 4 Network Boards
- Host annual national CHD Networks Day & bi-annual CHD Network managers' meetings
- Review governance mechanisms including membership, TORs and reporting